

Please follow the below instructions if you are receiving a message about your document being secured or password protected when you attempt to upload it as an attachment in EDJOIN. These instructions require the Google Chrome internet browser which can be downloaded for free.

Example of Message:

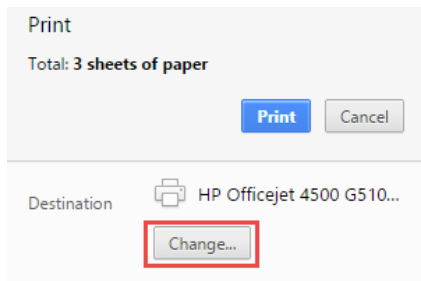
The .pdf you have uploaded is secured or password protected and cannot be used. Please remove all security settings from this pdf and re-upload.

### Instructions:

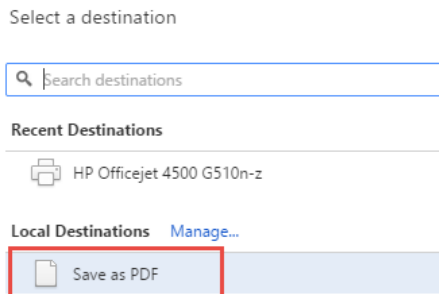
- 1) Open the .PDF file in the Google Chrome Internet Browser.
- 2) Click the printer icon in the box at the bottom right of the screen or you can do a File/Print.



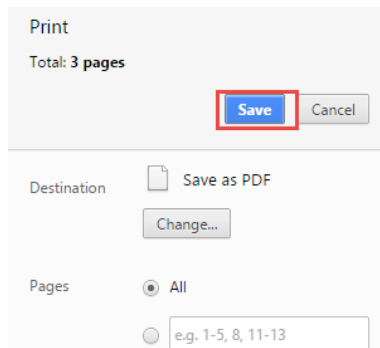
- 3) In the print dialog box, click the “Change” button under Destination.



- 4) In the select a destination dialog box, choose the “Save as PDF” option.



- 5) Click the blue “Save” button on the left hand side of the screen.



- 6) Choose a destination to save the file to on your computer such as (Desktop) and then click the Save button at the bottom of the dialog box.

You should now be able to upload this new .PDF to your EDJOIN profile/application.